

## Disaster Recovery and Business Continuity

# Hosting and Co-Location

Flexible, managed solutions for hosting critical applications and sensitive data across multiple data centres in Coventry and London.



### ABOUT PCMS MANAGED SERVICES

PCMS is a leading provider of managed IT support services and strategic outsourcing solutions with 28 years experience in managing business critical systems on a 24 x 365 basis, both in the retail and corporate marketplace.

### SOLUTIONS PORTFOLIO

- Disaster Recovery & Business Continuity
- 24 x 365 Service Desk
- Enterprise Monitoring
- Application Management
- Full Outsourcing
- Managed SAP Solutions

PCMS's data centres embrace a comprehensive range of technology including all major operating systems and hardware platforms. They operate 24 hours a day 7 days a week, communicating with over 5,000 locations daily, ensuring PCMS is able to provide an integrated, efficient and fully managed operational support service.

### Infrastructure

- A fully resilient and flexible solution to meet your precise requirements
- Direct access to the Internet backbone
- Diverse and high speed communication links between all data centres
- High spec power, air conditioning, fire detection and suppression provision with full redundancy and emergency backup
- Full security and access control measures in place
- On-site and remote 24 x 365 operational services available

### Space and Racks

- Space is able to be provided from 1 'U' of rack space to a fully separately secured data suite
- Full Rack, Half Rack or per 'U' rack space can be provided
- Alternatively, we are able to host your own rack
- Space can be provided across multiple sites with fully diverse power and comms to each rack footprint
- Ideal to provide a full 'Disaster Recovery' solution

## WHY PCMS?

PCMS have over 20 years experience of delivering highly available, resilient disaster recovery and business continuity solutions and management of business critical systems on a 24 x 365 basis.

- Highly available and resilient data centres
- Disaster recovery with rapid failover
- Future proofed, reliable, best of breed and scalable disaster recovery solutions
- Secure, multi-layered security
- Fast and reliable connectivity

The PCMS suite of Disaster Recovery and Business Continuity Solutions also includes:

- Storage on Demand
- Workspace Recovery

For further information contact  
**Paul Sparkes**

T: 07764 305714

E: paul.sparkes@pcmsgroup.com

## The PCMS Group plc

PCMS House Torwood Close  
Westwood Business Park  
Coventry CV4 8HX  
United Kingdom



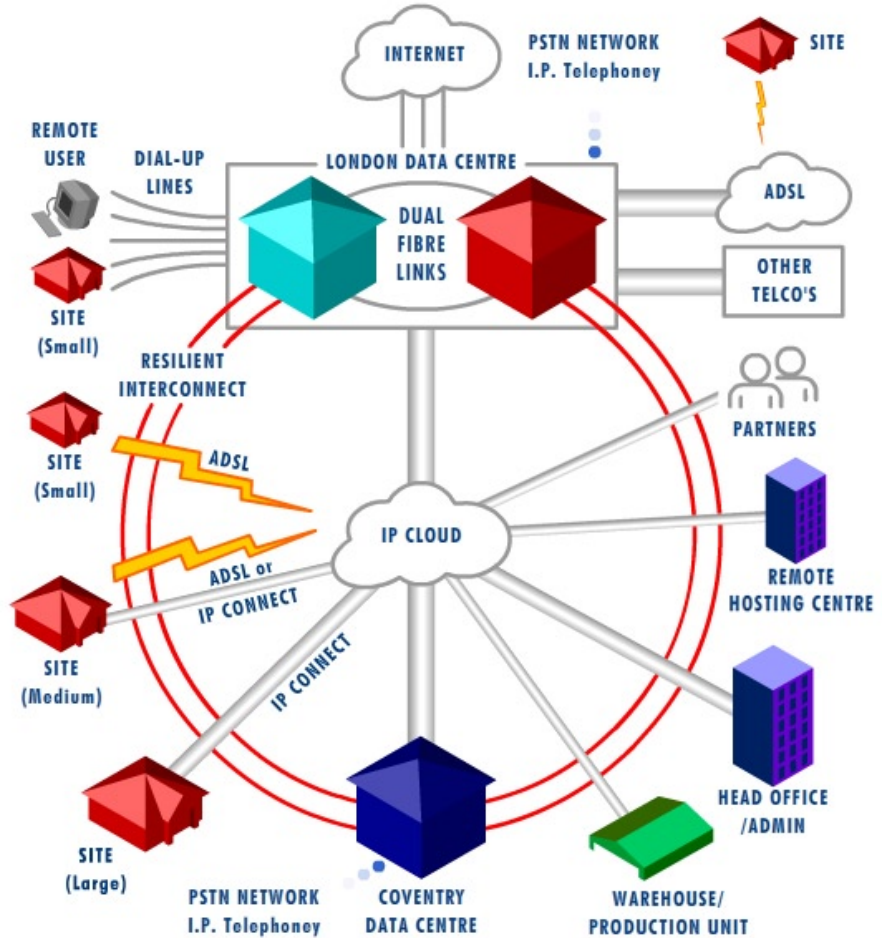
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## Power

- Decoupled solution providing both flexibility and economy
- Tailor your power requirements to meet what your equipment actually needs, with the flexibility to modify at a later date
- Diverse power can be supplied to each rack footprint with a choice of either 16 amp or 32 amp single phase feeds
- Intelligent usage monitoring at power outlet level to identify any hotspots
- Ability to power cycle your equipment remotely

## PCMS Infrastructure Overview



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