

Disaster Recovery and Business Continuity

Storage on Demand

Data is the lifeblood of a company. Keeping the data secure and available is vital to the survival of every business.



ABOUT PCMS MANAGED SERVICES

PCMS is a leading provider of managed IT support services and strategic outsourcing solutions with 28 years experience in managing business critical systems on a 24 x 365 basis, both in the retail and corporate marketplace.

SOLUTIONS PORTFOLIO

- Disaster Recovery & Business Continuity
- 24 x 365 Service Desk
- Enterprise Monitoring
- Application Management
- Full Outsourcing
- Managed SAP Solutions

For many companies, data storage has become one of the fastest-growing parts of the IT budget, thanks to enterprise-wide transactional systems, massive data warehouses, and explosive growth in e-mail traffic.

Scalable storage capacity has become a necessity for rapid business growth. Secure, scalable and reliable storage capacity is necessary not only as a solution for data intensive applications but also for business continuity and disaster recovery.

PCMS provide IT solutions as an integrated family of flexible services providing flexible capacity on demand and predictable monthly charges based on usage.

Flexibility from IT delivery can make the difference between success and failure in today's rapidly changing business landscape. Having the right capacity in time has always caused businesses to provision high levels of equipment, resulting in a high up front cost to the business, along with the excessive maintenance, licensing, power and environmental costs.

Today's Storage Challenges:

- Predicting storage growth for existing applications
- Anticipating seasonal spikes
- Retaining qualified IT personnel in order to be able to maintain, manage and expand storage capacity on demand
- Dealing with outdated / unsupported storage media
- Wasting capital expenditure on larger storage devices, so they are prepared for unexpected growth

WHY PCMS?

PCMS are able to offer customised storage offerings to suit a customer's individual requirements, including the provision of storage on demand direct into a customer's own data centre as part of a complete disaster recovery solution, with replication to customer or PCMS DR data centres and off site backup storage vault.

We specialise in storage solutions and virtualisation technologies, providing an integrated solution that enables storage, delivery and management of network data and content to achieve your business goals.

The PCMS suite of Disaster Recovery and Business Continuity Solutions also includes:

- Hosting and Co-Location
- Workspace Recovery

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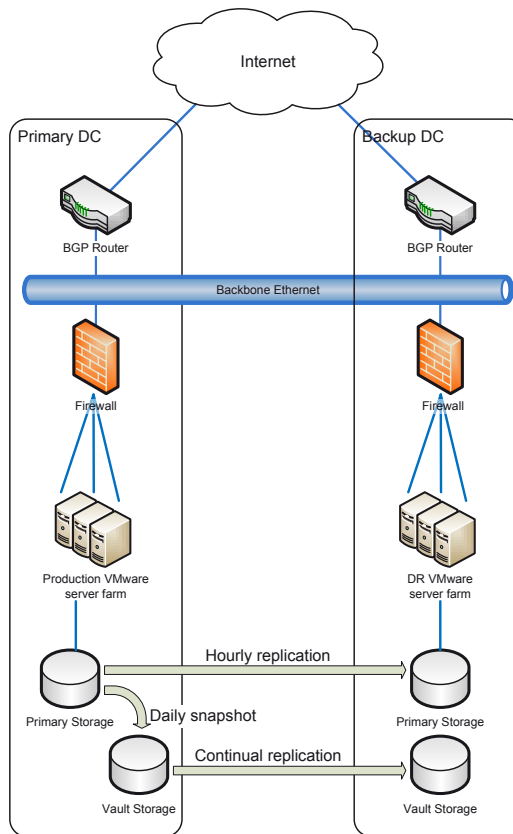
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Storage on Demand

PCMS provide a complete storage delivery and management solution which delivers abundant flexibility to provide for planned capacity, as well as adjusts capacity to support changing business needs. Storage on demand delivers:

- Enterprise level storage in a flexible, efficient manner
- Increase or decrease capacity according to business requirements
- Fully redundant, offering 99.999% availability
- Storage can be provisioned on a single site or can be mirrored to a remote DR location
- PCMS backup storage vault our on-line, replicated backup storage solution is available to provide rapid backup and recovery.
- Utility based monthly charge matrix based on usage

PCMS Tier One Storage



PCMS storage is able to provide capacity on demand in any of the PCMS data centres over a number of industry standard connectivity methods, from fibre channel to high speed internet. Connectivity options include FC, iSCSI, NFS, HTTP, FTP and CIFS. Storage is provisioned across multiple fibre connected low volume disk drives, delivering high speed data access.

Recovery points are provided by the use of software specific tools, including Oracle, Microsoft SQL Server, Microsoft Exchange Server, SAP and VMware, enabling multiple recovery points with no impact of performance or downtime, enabling rapid recovery to a known good point in the event of application data corruption. Server administrators are able to manage the backup and recovery of applications, reducing the reliance on specialist skilled staff putting control back with the application.

Automatic replication can be delivered between storage arrays in separate data centres, providing the same level of performance and recovery points at separate data centres. Server tools enable the mirrored data to be used in the event of a disaster, with minimal time needed to recover.

PCMS Backup Storage Vault

PCMS backup storage vault delivers low cost, high volume, on-line disk based storage for archiving and disaster recovery. When combined with PCMS Tier One Storage offerings, a complete end to end delivery of storage is available from a single supplier using a standard delivery method.