

Disaster Recovery and Business Continuity

Workspace Recovery

“Over 80% of businesses that suffer a major disruption will go out of business within 18 months as their customers go elsewhere.”

Source: Financial Times Digital Business 2007



ABOUT PCMS MANAGED SERVICES

PCMS is a leading provider of managed IT support services and strategic outsourcing solutions with 28 years experience in managing business critical systems on a 24 x 365 basis, both in the retail and corporate marketplace.

SOLUTIONS PORTFOLIO

- Disaster Recovery & Business Continuity
- 24 x 365 Service Desk
- Enterprise Monitoring
- Application Management
- Full Outsourcing
- Managed SAP Solutions

It's the bombs and the recent flooding that make the news, but most threats to business survival are fortunately far less dramatic. We understand that with the disaster recovery industry charging £3,000 - £5,000 per person per year on average it's hard to justify paying for an alternative location to sit empty just in case it's needed. At PCMS, we offer a much more cost effective and flexible solution with prices starting from just £300 per seat per year.

PCMS provide customised ICT services on standby using our state-of-the-art network and data centres and uniquely, we will guarantee seating in the event of an emergency. If a company invokes this service they pay standard serviced office rates with no time limits on usage which can be covered by their business interruption insurance from as little as £3 per person per month. This reduces drastically the amount a customer has to spend whilst also providing the peace of mind that operations can continue in the event of a disruption.

Features and Benefits

- **Guaranteed Seating** - we promise peace of mind and will guarantee you a seat within a fully serviced business centre, your staff can go to one or multiple sites if more convenient.
- **Convenience** - greater choice in alternative workplace locations means that you are never far away from one of our business centres.
- **Server Assurance** - we will ensure that you have access to your critical business applications. We can co-locate or mirror your servers in our secure data centres or provide a fully managed service on demand without the need to purchase hardware.
- **Data Restore** - we work with your current backup provider to restore your data or have a comprehensive range of data and storage management solutions we would be pleased to discuss with you

WHY PCMS?

PCMS have over 20 years experience of delivering highly available, resilient disaster recovery and business continuity solutions and management of business critical systems on a 24 x 365 basis.

- Highly available and resilient data centres
- Disaster recovery with rapid failover
- Future proofed, reliable, best of breed and scalable disaster recovery solutions
- Secure, multi-layered security
- Fast and reliable connectivity

The PCMS suite of Disaster Recovery and Business Continuity Solutions also includes:

- Hosting and Co-Location
- Storage on Demand

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- **Telecommunications** - calls can be redirected from your business to our centres so that your customers can contact you as usual. We will work with your current telecom provider or can provide a competitive quote for this service if required.
- **Reduced Downtime** - have your Information Communications Technology (ICT) on standby using our state-of-the-art network and data centres.
- **Cost Effective** - guaranteed seating with simple pay per use pricing backed up by your business insurance.
- **Protection** - protect your company reputation, your investors' money and your employees' future with this flexible and affordable solution.

PCMS Workspace Recovery is a cost effective solution to your business continuity requirements.

- Minimal up-front costs from £300 per person per annum
- Over 70 centres around the UK – over 40 in London
- Telecoms and Internet ready for you at your new offices
- Next working day relocation
- Dry run trial invocations
- Includes PC's on desks
- No maximum stay, simply stay for as long as you need



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